



# WARRANTY

## BM WINDOWS & DOORS

We provide 25 year of warranty including 4 year accidental forgiveness program ( see backpage for for more details)

BM Windows and Doors warranty is fully transferable at no extra costs, provided that the products are registered within 30 days from the purchasing and a notification of the transfer from the new owner is submitted within 30 days from the closing day.

Notifications to BM Windows and Doors can be sent via mail or be made online.



CUSTOMER NAME

WARRANTY DATE

NUMBER

- ✔ Lifetime Parts
- ✔ Lifetime Frame
- ✔ 10 Years On Paint
- ✔ 10 years on Glass

#### ACCIDENTAL GLASS BREAKAGE

BM WINDOWS AND DOORS Guarantee also includes an Accidental Glass Breakage Program. If the glass in your window is broken for any reason, we will replace the glass at NO CHARGE. Limit 4 Glass insulated units per event.

#### SCREENS

The BM WINDOWS AND DOORS guarantee includes free screen Mesh Replacement on any window or door installed.

#### REPLACEMENT

- Hardware for patio doors (Handles, Rollers, etc.)
- Window Screen Frames and mesh
- Patio Door Screen Frames and Mesh.

#### EXCLUSION:

- ✘ Damage caused by natural disasters or extreme weather, such as hurricanes, floods, lightning, or hail
- ✘ Screens damaged by excessive animal abuse
- ✘ Any Hinged French Door or upgraded hardware and any colour coated products
- ✘ Ordinary maintenance of windows and doors, including, but not limited to, cleaning and caulking
- ✘ Any condition caused by normal weathering, or normal wear and tear
- ✘ Windows and doors that have been subjected to acts of God, fire, civil disorders, war, or unreasonable use, abuse, or misuse
- ✘ Special types of glass (laminated, tempered, dissimilar), windows larger than 5'x5', and glass in doors are not eligible for the Accidental Glass Breakage Program

